



HOST JOB SPECIFICATION

CurveMotion is an exciting indoor interactive venue located in Bury St Edmunds, Suffolk. The venue offers a variety of activities for all ages including roller skating and soft play facilities.

CurveMotion offers a comprehensive list of employee benefits including company pension scheme, discounted staff meals, discounts for admission, parties, skate lessons and merchandise – (subject to eligibility criteria).

The Hosts of CurveMotion have constant interaction with customers at the venue and are therefore vital to its success. This role is suited to a person that is well presented, enthusiastic, and is able to provide exceptional customer service. Our Hosts report directly to the Duty Manager on shift.

Full training will be provided including customer service, till training and Barista training.

The duties of a Host are varied and will include (but not be limited to) the following:

- Ensuring customers enjoy their experience at CurveMotion in a fun and safe environment and in line with all company rules and processes.
- Managing the safe entry and exit of customers to and from the venue.
- Working on the servery or coffee bar providing food and beverages.
- Taking food to customers and clearing tables.
- Working tills and handling cash.
- Monitoring the play frame and slides.
- Completing checklists as required.
- Ensuring customers adhere to all Rules of Entry.
- Cleaning duties as required including clearing and cleaning tables and other areas.

No previous experience is required. However, applicants must have a friendly disposition, be self-motivated, dedicated, well presented and professional at all times. They must display excellent inter-personal and communication skills. The ability to work as part of a team is essential.



The role will demand flexible and varying working hours including evenings, weekends and bank holidays. Contracted hours are available varying from 16 hours per week up to a maximum of 40 hours per week. Pay will be dependent upon age and experience.

Applicants for all roles must be EU citizens or prove eligibility for full time work in the UK.