



**curve**motion

# **PARTY INFORMATION**

## **ROLLER DISCO PARTY INSTRUCTIONS**

### **Curve Motion Ltd**

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# PARTY INSTRUCTIONS

Thank you for choosing CurveMotion to host your party, our aim is to ensure that your guests have a wonderful time and that the party is as relaxing for you as possible. We would ask that you carefully read the following information and the associated terms and conditions.

## General

You will have guaranteed your party slot with full payment based upon the number of guests attending. The minimum number of guests for the Roller Disco party is 4. The number of guests **includes** the guest for which the party is held i.e. you should include the birthday guest within the calculation of the total number of guests.

One spectator will be permitted free of charge and must have been booked at the same time as the party. It will not be possible to book this spectator space after the party booking has been made. The spectator will not be allowed to partake in any activities.

Should additional guests or spectators be brought to the venue, they will be required to pay the normal entrance fee. Please be aware that additional guests cannot be catered for within the party.

Your party will not be hosted, however a table will be reserved for the number of guests and spectators that have been booked. Upon arrival you will be directed to this table.

Guests will be permitted to participate in all activities available subject to appropriate age restrictions. Entry to the play-frame is for ages 12 and under only and is strictly monitored.

You may be given the wristbands for the party guests when you arrive. It is your responsibility as the party organiser to ensure these are allocated correctly, and that they are worn appropriately throughout the party.

Skate hire and protective equipment is included within the payment of the party.

Please note that guests aged under 16 will be required to leave the venue at 9pm, unless the session has been specifically advertised as one for which they can remain until the end.

On departure, each guest will be provided with a CurveMotion gift. Party Bags, if required, should be provided by the party organiser.

**PLEASE BE AWARE THAT GAMES MAY BE PLAYED AT ANY TIME DURING RINK SESSIONS.**

Parties will be held on the ground floor.

## **Party food**

The party food served to the guests (not including the spectator) will be dependent upon the number of guests at the party. For up to 9 guests a Curve Burger meal (Vegetarian Burger available on request) and medium post-mix drink will be provided for each guest. For parties with 10 or more guests a buffet meal for the party together with a post-mix drink for each guest will be served.

The food will be served approximately one hour after the start time of the party.

You may supply a cake. **However, if you wish to have lit candles, you must inform the receptionist upon arrival, who will ensure a staff member attends your table at a convenient time to light the candles on your behalf. UNDER NO CIRCUMSTANCES SHOULD YOU ATTEMPT TO LIGHT CANDLES YOURSELF. Failure to adhere to this rule will result in the cake and candles being removed.**

Unfortunately cake slices cannot be provided. **Please do not bring your own knife, or any other cutlery into the venue.**

## Allergies

If any of your Guests have food allergies, please contact us at least one working day prior to the party date, to determine if we are able to provide appropriate food. If we are unable to accommodate the particular allergy, you may bring your own food for that guest. Please note that we cannot handle any food brought in for this purpose (including cooking/heating).

## Clothing (for playframe and slides)

Socks **MUST** be worn at all times. It is recommended that **long sleeves and full length trousers** are worn when using the slides to prevent friction burns. Please avoid wearing clothes made from Nylon or man-made fibres as these can cause friction burns during the use of the slides.

### Drop slide

We cannot guarantee that the drop slide will be opened, but we will endeavour to fulfil any request to do so.

Children wishing to use the drop slide must be a minimum height of 1.10m and over 7 years of age. Legs, body and feet **MUST** be covered (preferably long sleeves). No man-made fibres/nylon clothes e.g. football shirt, nylon tracksuit bottoms, leggings, socks etc. These may burn through and can cause friction burns.

### Roller-Skating

It is recommended that protective equipment is worn whilst roller-skating. Pad sets (including wrist guards) and helmets are provided free of charge to all customers. Please encourage your party guests to make use of this equipment.

## General rules

Children aged 12 and under must be supervised by a responsible adult.

CurveMotion will be open to other members of the public unless you have Private Hire of the venue.

**We do not permit helium balloons on the premises.**

If you intend to take photographs of, or film, your party please ensure you complete the enclosed **photography/video permission form** and hand it in to reception upon your arrival.

CurveMotion Rules of Entry and Terms and Terms and Conditions apply at all times.

## Cancellation or amendments

The party slot has been secured by full payment based upon the number of guests attending. This payment will not be repaid if the party is subsequently cancelled.

The party slot may be changed to a different date/time, subject to availability. Any changes must be made by 12pm one working day prior to the party date (for a Monday party this will be the Friday before).

The number of guests attending the party may not be reduced from that booked. Should you wish to increase the number of guests (subject to the maximum allowable for the party type) please call the Bookings Department (before 12pm one working day prior to the party date) who will endeavour to fulfil your request.

Amendments must be confirmed to you, by email (using the same email address used to make the original booking), directly by a Bookings Administrator. Any requests for amendments that have not been confirmed will not be guaranteed.

## Feedback

We hope that you enjoy your party. Should you have any requirements on the day please feel free to approach any member of staff. The Duty Manager will also be pleased to assist.

CurveMotion welcomes all feedback. Please feel free to feed back any comments. This can be done in one of the following ways:-

- Customer feedback card located in the venue
- Email to [bookings@curvemotion.com](mailto:bookings@curvemotion.com)
- Phone call to 0845 463 2324\*

All feedback is treated confidentially.

\*Please note that calls cost 5p per minute plus your phone company's network access charge.